## Institute for Healthcare Improvement (IHI) IHI Open School



### **On Profile – Select Resident/Intern as Primary Role**

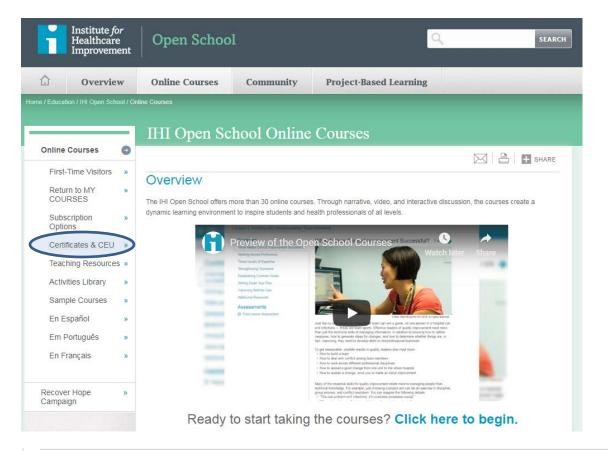
Personal Contact Inf	formation
	enrollments in IHI programs and other interactions with IHI. If you use certain features of ihi.org, IHI may make some of your personal lable. (See Terms of Use for details.)
Primary Role*	Resident / Intern
Address Line 1*	147 N. Brent St
Address Line 2	
City*	Ventura
Country*	United States
State/Province/Region*	California
Zip Code*	93003
Phone	805-585-3032
Student Information	

Students may be eligible for special programming and discounts.

Check this box if you are a full-time or part-time student.

#### Select Education - IHI Open School -

Institute for Healthcare Improvement			Improving Health and Health Care Worldwide			9	SEARCH
	OUT US	TOPICS	EDUCATION	RESOURCES	REGIONS	ENGAGE WITH IHI	



# Certificates and Continuing Education

The Open School online courses offer more than 35 continuing education credits for nurses, physicians, and pharmacists; Maintenance of Certification (MOC) Part 2 for select medical specialty Boards; and a Basic Certificate in Quality and Safety.

To track your progress toward these goals or to claim certificates and credits, visit the "Certificates" tab when you're in the courses or go to IHI's central Certificate Center.

### **Basic Certificate in Quality & Safety**

Earning the Basic Certificate in Quality and Safety boosts your knowledge and skills — and proves to employers you're serious about changing health care for the better. To receive the Certificate, you must complete the following 13 Open School courses: *Ql* 101–*Q*105, *PS* 101–105, *TA* 101, *PFC* 101, and *L* 101. When you enter the courses, the required modules are indicated with an \*asterisk.

Improvement Capability	Patient Safety
<ul> <li>QI 101: Introduction to Health Care Improvement</li> <li>QI 102: How to Improve with the Model for Improvement</li> <li>QI 103: Testing and Measuring Changes with PDSA Cycles</li> <li>QI 104: Interpreting Data: Run Charts, Control Charts, and Other Measurement Tools</li> <li>QI 105: Leading Quality Improvement</li> </ul>	<ul> <li>PS 101: Introduction to Patient Safety</li> <li>PS 102: From Error to Harm</li> <li>PS 103: Human Factors and Safety</li> <li>PS 104: Teamwork and Communication in a Culture of Safety</li> <li>PS 105: Responding to Adverse Events</li> </ul>
Triple Aim for Populations	Person- and Family-Centered Care
TA 101: Introduction to the Triple Aim for Populations	PFC 101: Introduction to Person- and Family-Centered Care
Leadership	

L 101: Introduction to Health Care Leadership

### Select Courses -

Courses Certificates					
IHI Open School Online Courses					
Improvement Capability					
QI 101: Introduction to Health Care Improvement*					
QI 102: How to Improve with the Model for Improvement*					
QI 103: Testing and Measuring Changes with PDSA Cycles*					
QI 104: Interpreting Data: Run Charts, Control Charts, and Other Measurement Tools*					
QI 105: Leading Quality Improvement*					
QI 201: Planning for Spread: From Local Improvements to System-Wide Change					
QI 202: Addressing Small Problems to Build Safer, More Reliable Systems					
QI 301: Guide to the IHI Open School Quality Improvement Practicum					